



One Healthcare ID Registration & Login steps for WorldView

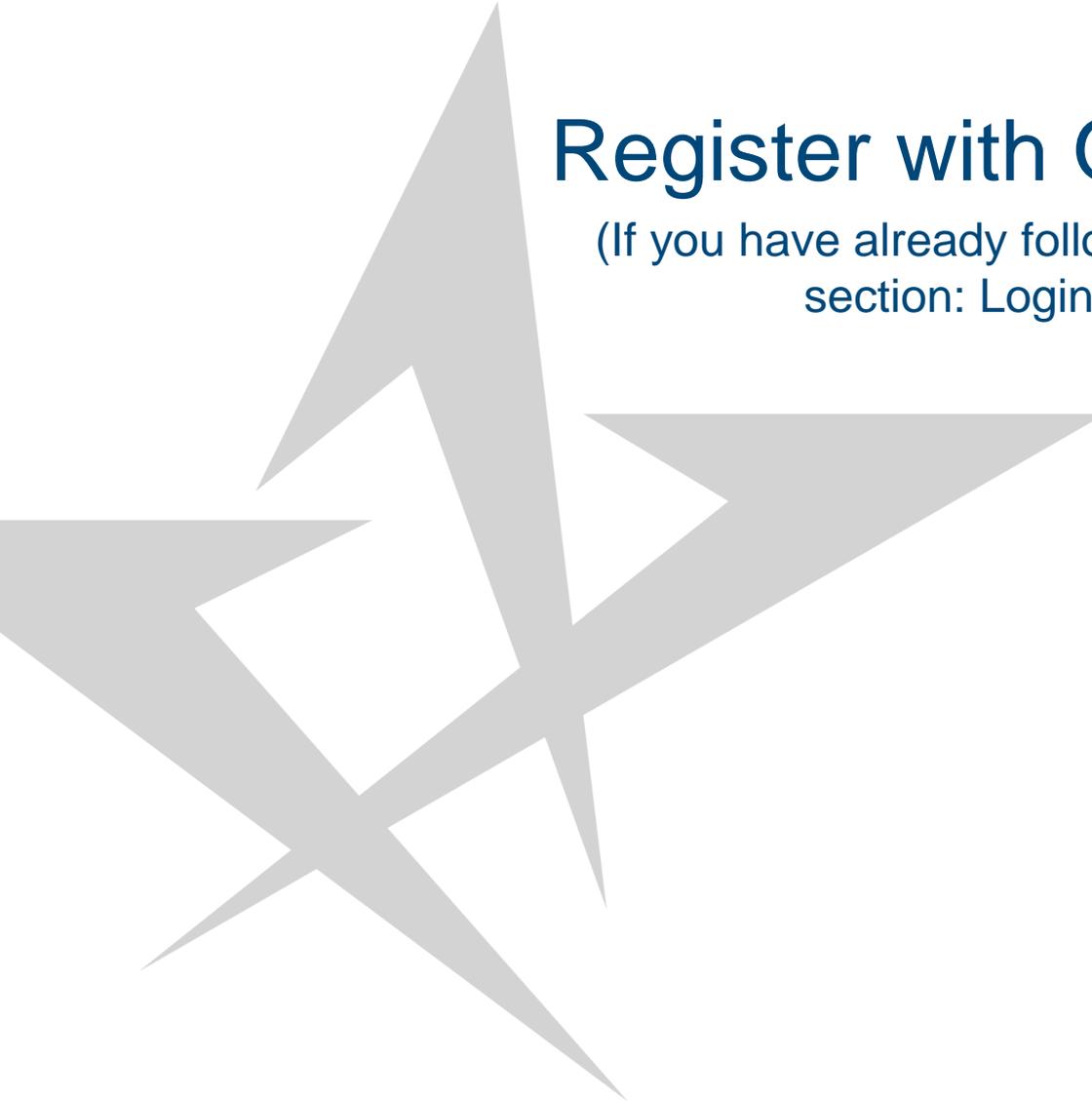
Why we are doing this?



United Healthcare (UHCG), our provider of the WorldView portal, has updated their data privacy policy to better protect your identity. This is best accomplished through Multi-Factor Authentication.

As a result, you will need to create a One Healthcare ID Account to help keep your information safe and secure.

This document is intended to serve as a guide to create the One Healthcare ID and how to login once it has been created.

An abstract graphic composed of several overlapping, semi-transparent grey triangles of various sizes and orientations, creating a dynamic, star-like or crystalline shape on the left side of the page.

Register with One Healthcare ID

(If you have already followed this process move to the next section: Login with One Healthcare ID)

1. Choose Login option



- ◆ Click on the WorldView Login button in the Constellis Intel Center
- ◆ This will take you to UHCG's Global Intelligence Landing Page
- ◆ Choose the first option **Login/Register with One Healthcare ID**

UnitedHealthcare Global Login

Powered by UnitedHealthcare Global

Log In

One Healthcare ID

[Login / Register with One Healthcare ID](#)

[What is One Healthcare ID?](#)

UnitedHealthcare Global is committed to keeping your information secure.

Beginning October 2020, we are improving the security of the Intelligence Center by introducing multi-factor authentication with One Healthcare ID. The log in process may be different, but the Intelligence Center continues to be committed to providing you with the information you need, when you need it.

All individual users will need a One Healthcare ID to access the Intelligence Center.

Have a One Healthcare ID?
Please use the Login / Register with One Healthcare ID button.

Have a pre-existing UnitedHealthcare Global login?

1. Please sign in with your current UHCG login credentials. You will be redirected to One Healthcare ID to register.
2. Select "Create New One Healthcare ID"
3. Complete the registration form and click "I Agree"
4. You will be redirected to the Intelligence Center home page.
5. Use your One Healthcare ID for future logins

Don't have a One Healthcare ID or pre-existing UnitedHealthcare Global login?
You will need to create a One Healthcare ID

1. Click "Login / Register with One Healthcare ID"
2. Select "Create a One Healthcare ID"
3. Complete the registration form and click "I Agree"
 - When prompted, enter your UHC Global ID number. Your UHC Global ID number can be located on your UnitedHealthcare Global ID card
5. You will be redirected to the Intelligence Center home page
6. Use your One Healthcare ID for future logins

UnitedHealthcare Global Intelligence Center

The Intelligence Center is the hub for online tools such as:

- World Watch® for security intelligence
- Medical Intelligence Reports for medical intelligence
- Airline Risk Ratings for a review of commercial airlines
- Travel Security Manager for monitoring employee travel and risk
- Daily Security Reports sign-up to receive daily briefings of global events

Please Note: Some customers of UnitedHealthcare Global have combinations of these tools included in their program, but not all do. Please check your program or call your administrator to determine if you are eligible for access.

If you require support or assistance, please contact us at [Intelligence Center Support](#).

Medical Intelligence Reports World Watch® Airline Risk Ratings Daily Security Reports Intelligence Alerts

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2. Create One Healthcare ID



- ◆ You will be redirected to the One Healthcare ID sign-in page
- ◆ Choose **Create One Healthcare ID**

Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password

[Sign In](#)

[Forgot One Healthcare ID](#) | [Forgot Password](#)

Additional options:

- [Create One Healthcare ID](#)
- [Manage your One Healthcare ID](#)
- [What is One Healthcare ID?](#)

3. Complete the Create One Healthcare ID registration form



- ◆ Enter your First Name, Last Name, and Year of Birth
- ◆ Enter your Email Address
 - *Use an email address unique to you - not shared email addresses*
 - *Use an email address you can access easily*
- ◆ Create One Healthcare ID
 - *Do not use your email address*
 - *If the user ID you enter is already used you should choose a different one*
- ◆ Create Password
- ◆ Re-Type Password
- ◆ Click **I Agree**

Create One Healthcare ID

One Healthcare ID securely manages your account so that you can use one One Healthcare ID and password to sign in to all integrated applications.

 **Already have One Healthcare ID? [Sign in now](#)**

Profile Information

First name

Last name

Year of birth
 

Sign In Information

Your email address

Create One Healthcare ID
 

Your One Healthcare ID must have:

- 6 to 50 characters
- At least one letter
- No spaces
- No letters with accents
- None of these Symbols: % + * & [\] ^ ' { | } < > # , / : () : * = ~

Create password
 

Your password must have:

- Between 8 and 100 characters
- At least 1 uppercase letter
- At least 1 lowercase letter
- At least 1 number
- No spaces and no & symbol

Type password again
 

You must agree to the [Terms of Use](#) and [Website Privacy Policy](#) to use the One Healthcare ID service. If you do not agree, click Cancel and do not use any aspect of the One Healthcare ID service.

4. Verify your email address



- ◆ You will receive an email with an activation code (if it doesn't arrive within a few minutes, check your junk mail or click "Resend Email"):
 - From One Healthcare ID-NoReply (noreply@onehealthcareid.com)
 - Subject: Confirm your One Healthcare ID email address
- ◆ **Recommended Action:** Copy the 10 digit activation code from the email and paste it into the "10-digit activation code" box. Then click "Next".
- ◆ **Not Recommended:** If you choose to click the Activate my One Healthcare ID" link it will verify your email address but you may be required to login again to continue. Depending on your personal set up the steps can be different, so are not shown here.

This is an example of the email you will receive:

UnitedHealthcare
Global

Your One Healthcare ID
[Activate my One Healthcare ID](#)

If you prefer, copy this 10-digit code **3681013975** and paste it into the box for the activation code on the Activate Your One Healthcare ID page.

If you did not request an activation link or code, or if you have questions about setting up an One Healthcare ID, contact us at 1(855)819-5909 or optumsupport@optum.com.

Note: Optum ID is being rebranded as One Healthcare ID. Although the look is changing, all of your Optum ID credentials remain the same as before.

Thank you,
One Healthcare ID

Next Step: Verify Your Email Address

1. **Check your email inbox** (tec***qi@getnada.com) for a message from One Healthcare ID (noreply@onehealthcareid.com).
2. **Click on the activation link** in the email or [enter the 10-digit activation code](#).

10-digit activation code

[Next](#) [Cancel](#)

Still waiting for your activation code? [Resend email](#) or [update email address](#)

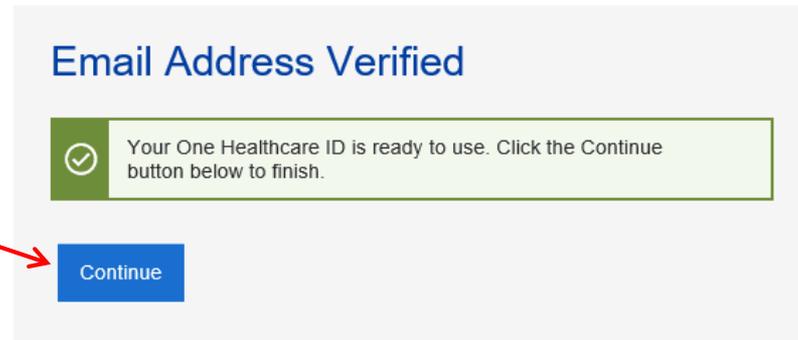
If you don't see it, check your junk or spam folders. You may need to resend the message or add our address to your approved senders.

If you'd like assistance, contact support at 1(855)819-5909 or optumsupport@optum.com

5. Complete verification and accept the terms

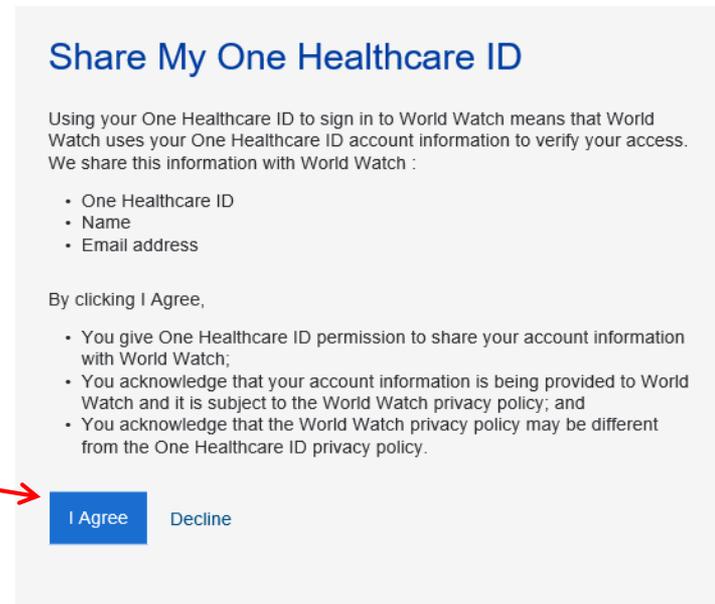


- ◆ If the activation code entered in the previous steps is accepted you will see the Email Address Verified message. Click “**Continue**” to proceed to the next page.



- ◆ *If the code was not accepted you will be directed to repeat this process.*

- ◆ Read the terms and click **I Agree** to proceed to the next page.



6. Register your new account to the Constellis UHCG ID



- ◆ Enter the UHCG ID# **902295376**
(Note: The ID number shown here is the only number you should use here and is the same ID# for all Constellis Clients)
- ◆ Click **Submit** to complete your registration

UnitedHealthcare®
Global

Verify UHCG ID#

UHCG ID#

You have now completed your initial registration and you are logged into WorldView.

constellis

INTEL CENTER I WANT TO FIND... MY ACCOUNT ADMINISTRATORS

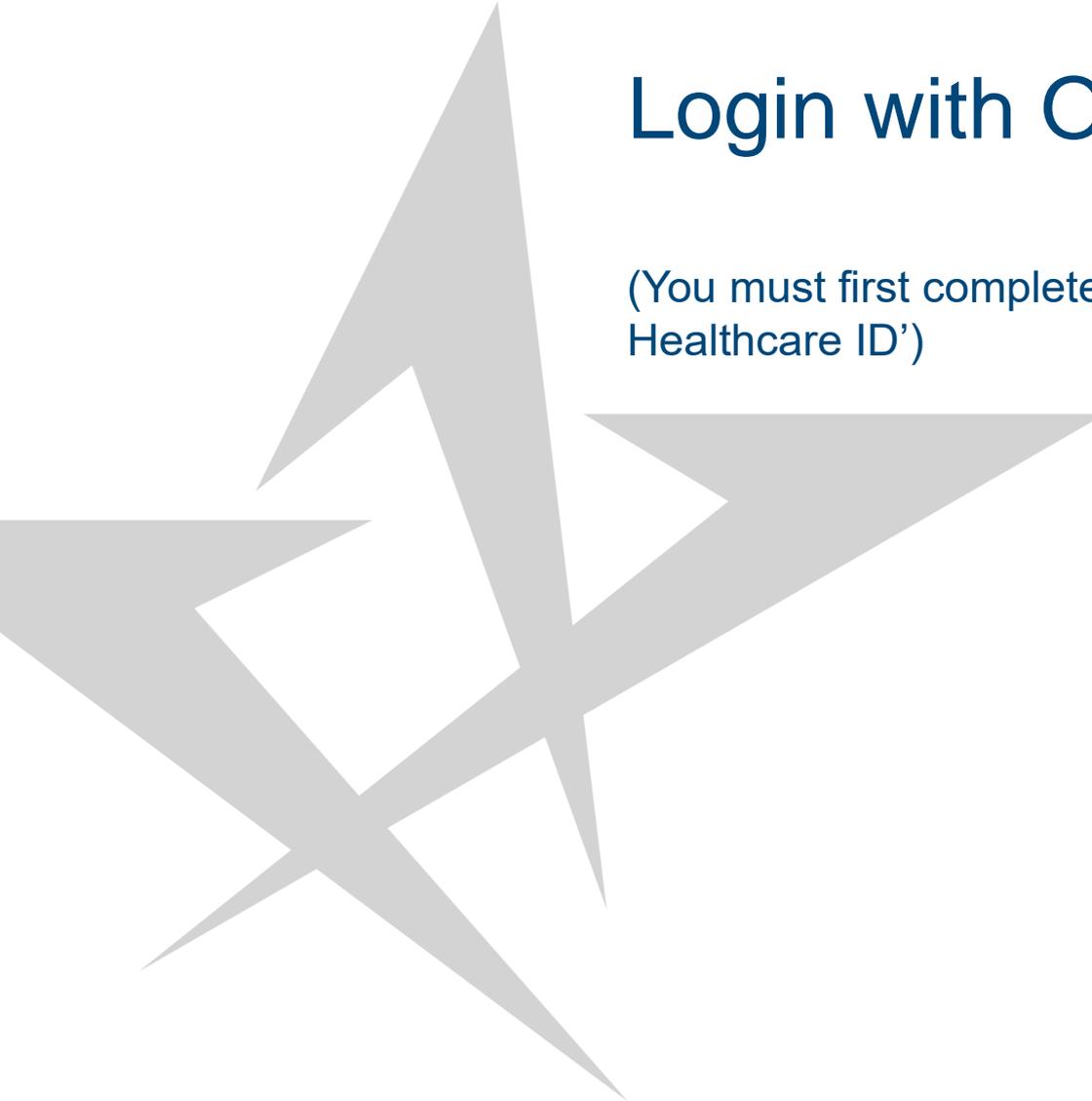
I Want to Find...
World View
Medical Intelligence Reports
Travel Security Manager
Daily Security Reports

My Custom Links
Interactive Map
Constellis' Capabilities
Contacts

WORLD VIEW

LATEST AI
+ There are not z Medical
Security
11/4/2020 - Security
11/4/2020 - Regional
11/4/2020 - Travel
11/4/2020 - U.S. Ent
11/4/2020 - Tactical
11/4/2020 - Central

See the next slides for steps on how to login next time.

An abstract graphic composed of several overlapping, semi-transparent grey triangles of various sizes and orientations, creating a complex, star-like or crystalline shape on the left side of the page.

Login with One Healthcare ID

(You must first complete the process to 'Register for a One Healthcare ID')

1. Choose Login option



- ◆ Click on the WorldView Login button in the Constellis Intel Center
- ◆ This will take you to UHCG's Global Intelligence Landing Page
- ◆ Choose the first option **Login/Register with One Healthcare ID**

UnitedHealthcare Global Login

Powered by UnitedHealthcare Global

Log In

One Healthcare ID

[Login / Register with One Healthcare ID](#)

[What is One Healthcare ID?](#)

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All individual users will need a One Healthcare ID to access the Intelligence Center.

Have a One Healthcare ID?
Please use the Login / Register with One Healthcare ID button.

Have a pre-existing UnitedHealthcare Global login?

1. Please sign in with your current UHCG login credentials. You will be redirected to One Healthcare ID to register.
2. Select "Create New One Healthcare ID"
3. Complete the registration form and click "I Agree"
4. You will be redirected to the Intelligence Center home page.
5. Use your One Healthcare ID for future logins

Don't have a One Healthcare ID or pre-existing UnitedHealthcare Global login?
You will need to create a One Healthcare ID

1. Click "Login / Register with One Healthcare ID"
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2. Login with One Healthcare ID



- ◆ You will be redirected to the One Healthcare ID sign-in page
- ◆ Enter your **One Healthcare ID** and **password** and click **Sign In**

Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password

[Sign In](#)

[Forgot One Healthcare ID](#) | [Forgot Password](#)

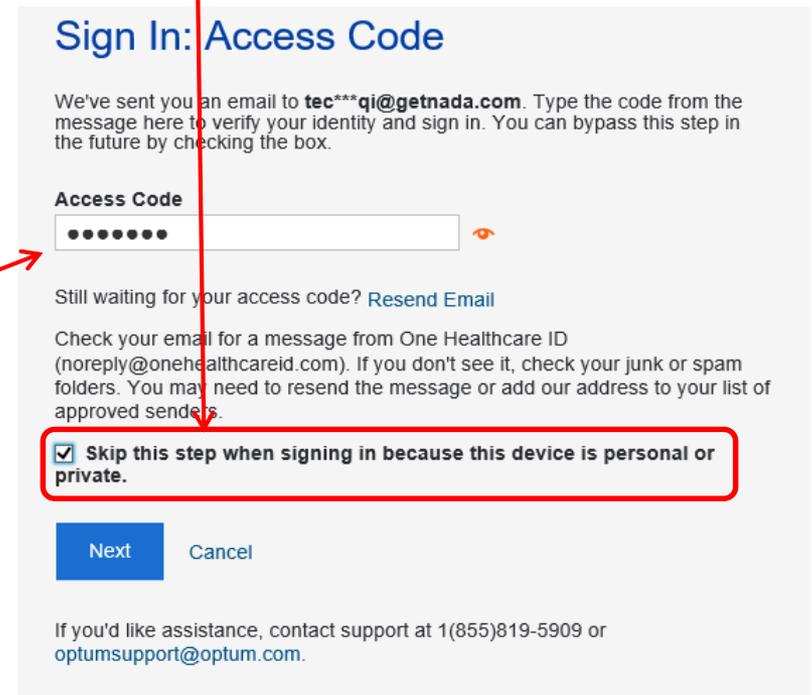
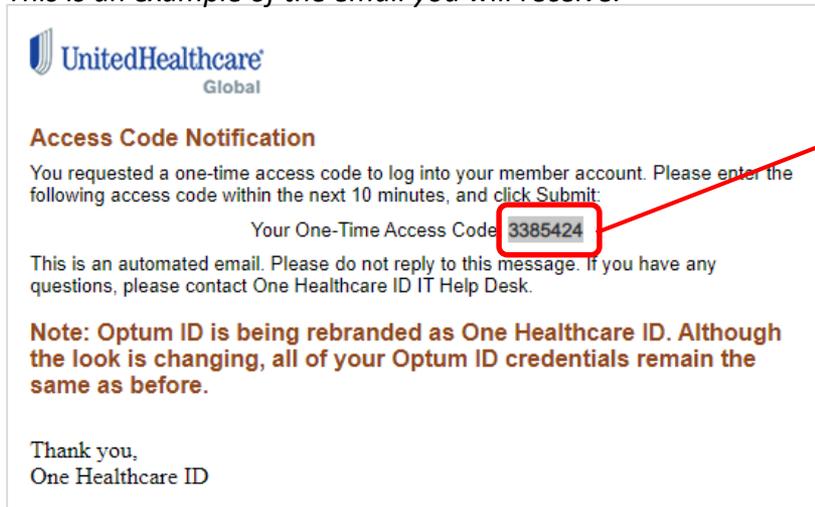
Additional options:
[Create One Healthcare ID](#)
[Manage your One Healthcare ID](#)
[What is One Healthcare ID?](#)

3. Receive and enter your one-time Access Code



- ◆ You will receive an email with a one-time access code (if it doesn't arrive within a few minutes check your junk mail or click "Resend Email"):
 - From: One Healthcare ID-NoReply (noreply@onehealthcareid.com)
 - Subject: Access Code Notification.
- ◆ Copy the 7 digit one-time access code from the email and paste it into the "Access Code" box. Then click "Next".
- ◆ **Recommended Action:** If you are using your own computer or device **tick the box** for "Skip this step when signing in because this device is personal or private." This means you won't need to do this step again, if you are using the same computer or device.
- ◆ Click **Next** to proceed.

This is an example of the email you will receive:



You have now logged into WorldView

What you will see once you've logged in



INTEL CENTER I WANT TO FIND... MY ACCOUNT ADMINISTRATORS

I Want to Find...

World View

Medical Intelligence Reports

Travel Security Manager

Daily Security Reports

My Custom Links

Interactive Map

Constellis' Capabilities

Contacts

WORLD VIEW



LATEST AI

 There are not a
Medical

 Security

11/4/2020 - [Security](#)

11/4/2020 - [Regiona](#)

11/4/2020 - [Traveler:](#)
York, United States)

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11/4/2020 - [Tropical](#)

11/4/2020 - [Central c](#)

An abstract graphic composed of several overlapping, sharp, triangular shapes in a light gray color. The shapes are arranged in a way that creates a sense of depth and movement, with some pointing towards the top and others towards the bottom. The overall effect is a modern, geometric design.

One Healthcare ID Assistance and Help

Managing Your One Healthcare ID



- ◆ Click on the WorldView Login button in the Constellis Intel Center
- ◆ Click the **Login/Register with One Healthcare ID** button

UnitedHealthcare Global Login

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Log In

One Healthcare ID

[Login / Register with One Healthcare ID](#)

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Managing Your One Healthcare ID



Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password

[Sign In](#)

[Forgot One Healthcare ID](#) | [Forgot Password](#)

Additional options:
[Create One Healthcare ID](#)
[Manage your One Healthcare ID](#)
[What is One Healthcare ID?](#)

- ◆ Select “Manage your One Healthcare ID”
- ◆ Enter your One Healthcare ID or your email address
- ◆ Enter your Password

Sign In to Manage Your One Healthcare ID

Sign in here to view and update your profile, including account recovery and security options.

One Healthcare ID or email address

Password

[Manage My One Healthcare ID](#) [Cancel](#)

[Forgot One Healthcare ID](#) | [Forgot Password](#)

Managing Your One Healthcare ID



[Return to WorldView](#)

Manage Your One Healthcare ID

Keep your profile up-to-date, change your One Healthcare ID or password, and manage the options for verifying your identity.

Update Profile | Sign In Info | Verification Options

First name

Middle name (optional)

Last name

Suffix (optional)

Prefix (optional)

Date of birth (optional)

Options to Manage your One Healthcare ID

From the “Update Profile” tab you can:

- Update your name
- Change your address
- Select notification option

From the “Sign In Info” tab you can:

- Change Password
- Change your Healthcare ID

From the “Verification Options” tab you can:

- Change security questions
- Change communication methods
- Add a second email or phone number

General Self Help



- ◆ From the One Healthcare ID Login Page a user can access the online Help information.



Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password

Sign In

Additional options:
[Create One Healthcare ID](#)
[Manage your One Healthcare ID](#)
[What is One Healthcare ID?](#)

[Forgot One Healthcare ID](#) | [Forgot Password](#)

- ◆ Users are presented with the most relevant article, or they can use the “How to....” depending on which page is displayed.

One Healthcare ID [How to ...](#)

One Healthcare ID Sign In

The Sign In page appears when you select the sign-in link or button from the application you want to access. One Healthcare ID authenticates you as a user of one or more applications.

In this topic:

- [How to sign in with One Healthcare ID](#)
- [Why am I asked for more information?](#)
- [Additional options on this page](#)

How to sign in with One Healthcare ID

Step	Action
1	Select Email Address or One Healthcare ID from the Sign in with drop-down list. Tip: One Healthcare ID will remember your choice the next time you sign in from this device.
2	Type your One Healthcare ID in the One Healthcare ID field. Note: If you have a shared email address, you must use your One Healthcare ID to sign in.
3	Type your Password.



How to sign in with One Healthcare ID

Step	Action
1	Select Email Address or One Healthcare ID from the Sign in with drop-down list. Tip: One Healthcare ID will remember your choice the next time you sign in from this device.
2	Type your One Healthcare ID in the One Healthcare ID field. Note: If you have a shared email address, you must use your One Healthcare ID to sign in.
3	Type your Password. Tip: To display the characters you type, click the icon. Click the icon to mask the characters with asterisks.
4	Select the Remember me check box to have One Healthcare ID automatically enter your One Healthcare ID or registered email address on this device.
5	Select Sign In. Note: If you have recently been granted access to additional services, or if a service has been upgraded, you may be asked to provide additional information.
6	If this is the first time you have signed in from this device, you may be asked to answer a security question. <ul style="list-style-type: none">Enter the answer to your security question.If you are using a trusted computer, select the Skip this step when signing in because this device is personal or private checkbox.Select Next.

Why am I asked for more information?

There are several scenarios in which you might be asked to provide more information. Examples include:

- Share my One Healthcare ID. If this is the first time you have accessed this application using your One Healthcare ID, you may see a screen asking for your consent to share information from your One Healthcare ID profile with the organization providing the application.
- Sign In: Verify your identity. Some service providers require a second factor of authentication to grant access to their applications.

If additional assistance is needed please email our GSOC on crisisresponseinfo@Constellis.com

