



Intel Center access, Worldview ID Registration & Login

# Intel Center



The Constellis Intel Center is a portal for all our clients to access a wide range of security risk reports and information, including WorldView, our premium content providing country risk intelligence.

To access the Intel Center, navigate to : <https://www.constellis.com/intel-center/>

**constellis** Who We Are What We Do Intel Center News Join Our Team Contact Us

## Intel Center

**Complimentary Intelligence and Advisory Products to Help Build an Informed Analysis of Risks and Assist Organizations in Meeting their Duty of Care Towards Staff**

The Intel Center provides a suite of security reports, a bank of associated documents including travel advisories, travel safety and security guidelines, regional situation reports, and incident overview reports. In addition, security updates are posted on a daily basis, providing highlights of global security incidents and developments, government warnings and upcoming dates/events of note.

Sign up below for News and Alerts directly to your inbox or come back to the Intel Center for our most recent content.

For customers with a subscription, the WorldView global risk intelligence portal can also be accessed through the login button below.

**Intel Center News and Alerts**

Sign up for daily security alerts, travel advisories, expert reports and our bi-monthly Kidnap and Ransom insight.

\*First Name:  Last Name:  \*Work Email Address:

\*Company Name:

**Submit**

**WorldView**

WorldView is a premium offering from Constellis for all Travelers Special Risks Policyholders. Login to access your WorldView dashboard.

**Log In**

\* Previous users will need to create a new account with the WorldView portal provider to access WorldView. Directions can be found here.

# Options



Reports can be downloaded from the Intel Center and you can also sign up to receive news and alerts direct to your in-box – just sign up as shown below.

To gain access to WorldView, click the Log In button. This action will redirect you to our portal provider's website, where you can log in or, if you have not previously registered, you can set up an account in order to gain access.

The Intel Center provides a suite of security reports, a bank of associated documents including travel advisories, travel safety and security guidelines, regional situation reports, and incident overview reports. In addition, security updates are posted on a daily basis, providing highlights of global security incidents and developments, government warnings and upcoming dates/events of note.

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## WorldView

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\* Previous users will need to create a new account with the Worldview portal provider to access WorldView. Directions can be found [here](#).

Log In

# WorldView Access

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Previously, users were able to sign up and log in directly through the Constellis Intel center. However, our provider of the WorldView portal has updated their data privacy policy to better protect your identity through Multi-Factor Authentication.

As a result, all users will need to create a 'One Healthcare ID' to set up their account.

The remainder of this document serves as a guide to creating the One Healthcare ID and logging in once it has been created.



# Register with One Healthcare ID

(If you have already followed this process move to the next section: Login with One Healthcare ID)

# 1. Choose Login option



- ◆ Click on the WorldView Login button in the Constellis Intel Center
- ◆ This will take you to UHCG's Global Intelligence Landing Page
- ◆ Choose the first option **Login/Register with One Healthcare ID**

The screenshot shows the Constellis login page. At the top left is the Constellis logo, and at the top right is the text "Powered by UnitedHealthcare Global" with a small "Login" link above it. Below the header is a dark blue bar with the text "Log In". Underneath this bar, on the left, is a dark blue box with a red border containing the text "One Healthcare ID", a button that says "Login / Register with One Healthcare ID", and a link that says "What is One Healthcare ID?". To the right of this box, the page contains the following text:

**We are committed to keeping your information secure.**  
We are continuously improving the security of the Intelligence Center with multi-factor authentication using One Healthcare ID.

All individual users will need a One Healthcare ID to access this site.

**Have a One Healthcare ID?**  
Please use the Login / Register with One Healthcare ID button.

**Don't have a One Healthcare ID?**  
You will need to create a One Healthcare ID

1. Click "Login / Register with One Healthcare ID"
2. Select "Create a One Healthcare ID"
3. Complete the registration form and click "I Agree"
4. When prompted, enter your Access ID. Your Access ID number can be located on the Intel Center.
5. You will be redirected to your home page
6. Use your One Healthcare ID for future logins

## 2. Create One Healthcare ID



- ◆ You will be redirected to the One Healthcare ID sign-in page
- ◆ Choose **Create One Healthcare ID**

Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password



[Create One Healthcare ID](#)

[Manage your One Healthcare ID](#)

[What is One Healthcare ID?](#)

Sign In

[Forgot One Healthcare ID](#) | [Forgot Password](#)


### 3. Complete the Create One Healthcare ID registration form



- ◆ Enter your First Name, Last Name, and Year of Birth
- ◆ Enter your Email Address
  - *Use an email address unique to you - not shared email addresses*
  - *Use an email address you can access easily*
- ◆ Create One Healthcare ID
  - *Do not use your email address*
  - *If the user ID you enter is already used you should choose a different one*
- ◆ Create Password
- ◆ Re-Type Password
- ◆ Click **I Agree**

#### Create One Healthcare ID

One Healthcare ID securely manages your account so that you can use one One Healthcare ID and password to sign in to all integrated applications.

 Already have One Healthcare ID? [Sign in now](#)

#### Profile Information

First name

Last name

Year of birth



#### Sign In Information

Your email address

Create One Healthcare ID



Your One Healthcare ID must have:

6 to 50 characters

At least one letter

No spaces

No letters with accents

None of these Symbols: % + \* & [ \ ] ^ ' { | } < > # , / : ( ) : \* = ~

Create password



Your password must have:

Between 8 and 100 characters

At least 1 uppercase letter

At least 1 lowercase letter

At least 1 number

No spaces and no & symbol

Type password again



You must agree to the [Terms of Use](#) and [Website Privacy Policy](#) to use the One Healthcare ID service. If you do not agree, click Cancel and do not use any aspect of the One Healthcare ID service.

**I Agree**

Cancel



## 4. Verify your email address



- ◆ You will receive an email with an activation code (if it doesn't arrive within a few minutes, check your junk mail or click "Resend Email"):
  - From One Healthcare ID-NoReply ([noreply@onehealthcareid.com](mailto:noreply@onehealthcareid.com))
  - Subject: Confirm your One Healthcare ID email address
- ◆ **Recommended Action:** Copy the 10 digit activation code from the email and paste it into the "10-digit activation code" box. Then click "Next".
- ◆ **Not Recommended:** If you choose to click the Activate my One Healthcare ID" link it will verify your email address but you may be required to login again to continue. Depending on your personal set up the steps can be different, so are not shown here.

*This is an example of the email you will receive:*

Subject: Confirm your One Healthcare ID email address



### Your One Healthcare ID

[Activate my One Healthcare ID](#)

If you prefer, copy this 10-digit code **0914957916** and paste it into the box for the activation code on the Activate Your One Healthcare ID page.

If you did not request an activation link or code, or if you have questions about setting up an One Healthcare ID, contact us at 855-819-5909 or [optumsupport@optum.com](mailto:optumsupport@optum.com).

Note: Optum ID is being rebranded as One Healthcare ID. Although the look is changing, all of your Optum ID credentials remain the same as before.

Thank you,

One Healthcare ID

Next Step: Verify Your Email Address

1. Check your email inbox (\*\*\*\*@\*\*\*\*.com) for a message from One Healthcare ID (noreply@onehealthcareid.com).
2. Click on the activation link in the email or enter the 10-digit activation code.

10-digit activation code

Next Cancel

Still waiting for your activation code? [Resend email](#) or [update email address](#)

If you don't see it, check your junk or spam folders. You may need to resend the message or add our address to your approved senders.

If you'd like assistance, contact support at 855-819-5909 or [optumsupport@optum.com](mailto:optumsupport@optum.com)

## 5. Complete verification and accept the terms



- ◆ If the activation code entered in the previous steps is accepted you will see the Email Address Verified message. Click “**Continue**” to proceed to the next page.

The screenshot shows a light grey background with the title "Email Address Verified" in blue. Below the title is a green-bordered box containing a green circle with a white checkmark and the text: "Your One Healthcare ID is ready to use. Click the Continue button below to finish." Below this box is a blue button with the text "Continue". A red arrow points from the text "Click 'Continue'" in the list item to the "Continue" button.

- ◆ *If the code was not accepted you will be directed to repeat this process.*

- ◆ Read the terms and click **I Agree** to proceed to the next page.

The screenshot shows a light grey background with the title "Share My One Healthcare ID" in blue. Below the title is a paragraph: "Using your One Healthcare ID to sign in to World Watch means that World Watch uses your One Healthcare ID account information to verify your access. We share this information with World Watch :". This is followed by a bulleted list: "• One Healthcare ID", "• Name", and "• Email address". Below the list is a paragraph: "By clicking I Agree,". This is followed by another bulleted list: "• You give One Healthcare ID permission to share your account information with World Watch;", "• You acknowledge that your account information is being provided to World Watch and it is subject to the World Watch privacy policy; and", and "• You acknowledge that the World Watch privacy policy may be different from the One Healthcare ID privacy policy.". At the bottom are two buttons: a blue button with "I Agree" and a grey button with "Decline". A red arrow points from the text "click I Agree" in the list item to the "I Agree" button.

## 6. Register your new account to the Constellis UHCG ID



- ◆ Enter the UHCG ID# **902295376**  
(Note: The ID number shown here is the only number you should use here and is the same ID# for all Constellis Clients)
- ◆ Click **Submit** to complete your registration



Verify Access ID Number

**One Healthcare ID**

Access ID Number

902295376

Submit

**You have now completed your initial registration and you are logged into WorldView.**



See the next slides for steps on how to login next time.



# Login with One Healthcare ID

(You must first complete the process to 'Register for a One Healthcare ID')

# 1. Choose Login option



- ◆ Click on the WorldView Login button in the Constellis Intel Center
- ◆ This will take you to UHCG's Global Intelligence Landing Page
- ◆ Choose the first option **Login/Register with One Healthcare ID**

constellis

Powered by UnitedHealthcare Global

Log In

**One Healthcare ID**

Login / Register with One Healthcare ID

What is One Healthcare ID?

**We are committed to keeping your information secure.**

We are continuously improving the security of the Intelligence Center with multi-factor authentication using One Healthcare ID.

All individual users will need a One Healthcare ID to access this site.

**Have a One Healthcare ID?**

Please use the Login / Register with One Healthcare ID button.

**Don't have a One Healthcare ID?**

You will need to create a One Healthcare ID

1. Click "Login / Register with One Healthcare ID"
2. Select "Create a One Healthcare ID"
3. Complete the registration form and click "I Agree"
4. When prompted, enter your Access ID. Your Access ID number can be located on the Intel Center.
5. You will be redirected to your home page
6. Use your One Healthcare ID for future logins

Terms of Use Privacy Statement © 2021

## 2. Login with One Healthcare ID



- ◆ You will be redirected to the One Healthcare ID sign-in page
- ◆ Enter your **One Healthcare ID** and **password** and click **Sign In**

Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password

Sign In

Additional options:

- [Create One Healthcare ID](#)
- [Manage your One Healthcare ID](#)
- [What is One Healthcare ID?](#)

[Forgot One Healthcare ID](#) | [Forgot Password](#)

### 3. Receive and enter your one-time Access Code



- ◆ You will receive an email with a one-time access code (if it doesn't arrive within a few minutes check your junk mail or click "Resend Email"):
  - From: One Healthcare ID-NoReply ([noreply@onehealthcareid.com](mailto:noreply@onehealthcareid.com))
  - Subject: Access Code Notification.
- ◆ Copy the 7 digit one-time access code from the email and paste it into the "Access Code" box. Then click "Next".
- ◆ **Recommended Action:** If you are using your own computer or device **tick the box** for "Skip this step when signing in because this device is personal or private." This means you won't need to do this step again, if you are using the same computer or device.
- ◆ Click **Next** to proceed.

*This is an example of the email you will receive:*

Subject: Confirm your One Healthcare ID email address



#### Your One Healthcare ID

[Activate my One Healthcare ID](#)

If you prefer, copy this 10-digit code **0914957916** and paste it into the box for the activation code on the Activate Your One Healthcare ID page.

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Note: Optum ID is being rebranded as One Healthcare ID. Although the look is changing, all of your Optum ID credentials remain the same as before.

Thank you,

One Healthcare ID

**Sign In: Access Code**

We've sent you an email to \*\*\*\*\* @ \*\*\*\*\* .com. Type the code from the message here to verify your identity and sign in. You can bypass this step in the future by checking the box.

**Access Code**

\*\*\*\*\*

Still waiting for your access code? [Resend Email](#)

Check your email for a message from One Healthcare ID(noreply@onehealthcareid.com). If you don't see it, check your junk or spam folders. You may need to resend the message or add our address to your list of approved senders.

☒ Skip this step when signing in because this device is personal or private.

**Next** **Cancel**

If you'd like assistance, contact support at 855-819-5909 or [optumsupport@optum.com](mailto:optumsupport@optum.com).

**You have now logged into WorldView**

# What you will see once you've logged in



INTEL CENTER I WANT TO FIND... MY ACCOUNT ADMINISTRATORS

I Want to Find...

World View

Medical Intelligence Reports

Travel Security Manager

Daily Security Reports

My Custom Links

Interactive Map

Constellis' Capabilities

Contacts

## WORLD VIEW



## LATEST AI

 There are not a  
Medical

 Security

11/4/2020 - [Security](#)

11/4/2020 - [Regiona](#)

11/4/2020 - [Traveler:](#)  
York, United States)

11/4/2020 - [U.S. Em](#)

11/4/2020 - [Tropical](#)

11/4/2020 - [Central c](#)





# **One Healthcare ID Assistance and Help**

# Managing Your One Healthcare ID



- ◆ Click on the WorldView Login button in the Constellis Intel Center
- ◆ Click the **Login/Register with One Healthcare ID** button



Powered by UnitedHealthcare Global [Login](#)

Log In

## One Healthcare ID

Login / Register with One Healthcare ID

[What is One Healthcare ID?](#)

### We are committed to keeping your information secure.

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### Have a One Healthcare ID?

Please use the Login / Register with One Healthcare ID button.

### Don't have a One Healthcare ID?

You will need to create a One Healthcare ID

1. Click "Login / Register with One Healthcare ID"
2. Select "Create a One Healthcare ID"
3. Complete the registration form and click "I Agree"
4. When prompted, enter your Access ID. Your Access ID number can be located on the Intel Center.
5. You will be redirected to your home page
6. Use your One Healthcare ID for future logins

# Managing Your One Healthcare ID



## Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password



Sign In

[Forgot One Healthcare ID](#) | [Forgot Password](#)

Additional options:

[Create One Healthcare ID](#)

[Manage your One Healthcare ID](#)

[What is One Healthcare ID?](#)

- ◆ Select “Manage your One Healthcare ID”
- ◆ Enter your One Healthcare ID or your email address
- ◆ Enter your Password

## Sign In to Manage Your One Healthcare ID

Sign in here to view and update your profile, including account recovery and security options.

One Healthcare ID or email address

Password



Manage My One Healthcare ID

[Cancel](#)

[Forgot One Healthcare ID](#) | [Forgot Password](#)

# Managing Your One Healthcare ID



[Return to WorldView](#)

## Manage Your One Healthcare ID

Keep your profile up-to-date, change your One Healthcare ID or password, and manage the options for verifying your identity.

Update Profile

Sign In Info

Verification Options

**First name**

**Middle name (optional)**

**Last name**

**Suffix (optional)**

**Prefix (optional)**

**Date of birth (optional)**

## Options to Manage your One Healthcare ID

From the “Update Profile” tab you can:

- Update your name
- Change your address
- Select notification option

From the “Sign In Info” tab you can:

- Change Password
- Change your Healthcare ID

From the “Verification Options” tab you can:

- Change security questions
- Change communication methods
- Add a second email or phone number

# General Self Help



- ◆ From the One Healthcare ID Login Page a user can access the online Help information.



## Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password



Sign In

[Forgot One Healthcare ID](#) | [Forgot Password](#)

Additional options:

[Create One Healthcare ID](#)  
[Manage your One Healthcare ID](#)  
[What is One Healthcare ID?](#)

- ◆ Users are presented with the most relevant article, or they can use the “How to...” depending on which page is displayed.

One Healthcare ID How to ...

### One Healthcare ID Sign In

The Sign In page appears when you select the sign-in link or button from the application you want to access. One Healthcare ID authenticates you as a user of one or more applications. In this topic:

- [How to sign in with One Healthcare ID](#)
- [Why am I asked for more information?](#)
- [Additional options on this page](#)

#### How to sign in with One Healthcare ID

Step	Action
1	Select Email Address or One Healthcare ID from the Sign in with drop-down list. Tip: One Healthcare ID will remember your choice the next time you sign in from this device.
2	Type your One Healthcare ID in the One Healthcare ID field. Note: If you have a shared email address, you must use your One Healthcare ID to sign in.
3	Type your Password.



#### How to sign in with One Healthcare ID

Step	Action
1	Select Email Address or One Healthcare ID from the Sign in with drop-down list. Tip: One Healthcare ID will remember your choice the next time you sign in from this device.
2	Type your One Healthcare ID in the One Healthcare ID field. Note: If you have a shared email address, you must use your One Healthcare ID to sign in.
3	Type your Password. Tip: To display the characters you type, click the  icon. Click the  icon to mask the characters with asterisks.
4	Select the Remember me check box to have One Healthcare ID automatically enter your One Healthcare ID or registered email address on this device.
5	Select Sign In. Note: If you have recently been granted access to additional services, or if a service has been upgraded, you may be asked to provide additional information.
6	If this is the first time you have signed in from this device, you may be asked to answer a security question. <ul style="list-style-type: none"><li>• Enter the answer to your security question.</li><li>• If you are using a trusted computer, select the Skip this step when signing in because this device is personal or private checkbox.</li><li>• Select Next.</li></ul>

#### Why am I asked for more information?

There are several scenarios in which you might be asked to provide more information. Examples include:

- Share my One Healthcare ID - If this is the first time you have accessed this application using your One Healthcare ID, you may see a screen asking for your consent to share information from your One Healthcare ID profile with the organization providing the application.
- Sign In: Verify your identity - Some service providers require a second factor of authentication to grant access to their applications.

If additional assistance is needed please email us on [crisisresponseinfo@constellis.com](mailto:crisisresponseinfo@constellis.com)

